



Liberty Utilities

**Service Transition Notice**  
**Request to Terminate Service**  
**And**  
**Confirmation to Terminate Service**

Date Requested: December 2, 2013 *UTS*

Pursuant to Section IV(4)(a) of Schedule A to the Amended and Restated Transition Services Agreement, the following constitutes EnergyNorth Natural Gas, Inc.'s ("EnergyNorth") written notice that it will be prepared within 30 days to assume full responsibility for the following Transition Service:

Functional Area	Customer Service
TSA Service Number and Title	Customer Service – 3 Collections Process Support
National Grid Service Representative	Nancy Cianflone
Liberty Service Representative	William T. Sherry
Transition Service End Date	December 30, 2013
Tasks to be Completed by End Date	Completed
Records/Data Transfer Status & Requirements	None
Information or Assistance Required by National Grid to Effectuate Transition	

**Prepared to assume applicable service (5 Day Notice):**

Liberty Service Representative: *William T. Sherry*  
Name (Printed): William Sherry Title: Vice President Customer Care  
Date: Dec. 24, 2013

**Confirmation:**

National Grid Service Representative: *Nancy Cianflone*  
Name (Printed): Nancy Cianflone Title: Director, Program Dev & Governance  
Date: 1/7/2014